

## Value Prop Video Transcript - English

As an employer, you stand by your employees to ensure they always feel supported.

At Co-operators, here's how we stand by you, to make you feel as supported as you make them feel.

We are committed to working towards a brighter financial future for all Canadians, by fostering wellness in Canada's workforce with our Group Benefits solutions.

We help you meet the diverse needs of today's team members with optional benefits such as our inclusive coverages for gender affirmation, family building, weight management, and Indigenous health.

Our mental health-focused benefits offer competitive options including support with professionals for virtual or in-person consultation.

With our Group Benefits, you get best-in-class service, from our client service centres based right here in Canada.

Our calls are never outsourced, and our team of helpful service representatives are ready to show you how we earned our 95% customer satisfaction rate.

We resolve 91% of most inquiries on the first call and typically achieve an average accuracy rate of 98% for extended health and dental claims adjudication and payments.

And with our Rate Stability, you'll get the kind of consistent rates that foster long term partnerships.

We bring together experts, rehab specialists, and more, so you can count on the best possible people managing drug and disability claims, bringing the healthiest outcomes for your employees.

With our convenient online platform, Benefits Now, you can easily administer your plans with real-time processing, while your employees can confidently manage their claims with the certified highest level of security.

Let us stand by you in support of your employees, to build a healthy and resilient workforce.

Together.

Talk to us or visit our website to learn more about Co-operators Group Benefits.