

Careers at Co-operators

Matt McCaig National Portfolio Manager, Farm.

My name is Matt McCaig. I am the National Farm Portfolio Manager, and I have been with the Co-operators for ten years. My journey at the Co-operators started as a summer student. Co-operators allowed me to start leveraging some of the things that I was learning at school, and start applying it directly to my career. So I was able to kind of get that kickstart, that jumpstart in my career as a summer student that was able to propel me into, that full time role once I graduated.

I kind of blinked and realized that eight years went by and I'd only ever worked for the Co-operators. So I had an interesting opportunity presented to me to join a startup, still in the insurance space. So I did that for a period of time and fast forward a quick, 15 months, and, I joined the farm team earlier this year.

A few of the key reasons why I actually decided to come back to Co-operators is one, the whole, the whole package, with the Co-operators. So from vacation time to benefits to retirement benefits, being such a large pillar in the community. Going from a startup where it's very go go go, it's high pressure. The stress is different. Coming back to Co-operators, where we still have a lot of key deliverables, a lot of deadlines and initiative work needs to get done. But the importance on that work life balance and those benefits that I mentioned earlier, is a huge piece of that.

Nandini Mahajan, Licensed Insurance Representative.

I was working with one of the UK insurance back in India, in my home country. We did apply for the permanent residency. We got it in 2020. It was pretty challenging for us because everything was new. We don't know anyone here, but yeah, we learned a lot from that time. Coming from a different country altogether. And since the time I joined Co-operators, I never felt that, you know, I'm from a different community. Everyone treats you with respect. Everyone treats you equal at Co-operators. That's the best part about Co-operators. Here, people do hear you. They listen to you. They want to support you for everything that they can. It's a safe culture or a safe environment to work for.

I did my C130 and C31. Being with Co-operators, you get time off the day of your exams, you get the study day off. And of course, like, Co-operators like, take care of the fees and everything too. Regardless what age you are, you still can like continue education. If you if you're willing to do that.

Jenna Erochko, Senior Claims Learning Coach

My name is Jenna Erochko and I'm a Senior Claims Learning Coach for accident benefits and I've worked at the Co-operators for 16 years. I started in summer 2008 as a Licensed Insurance Representative. So I worked for almost three years, selling home and auto insurance policies, before I moved in to auto damage claims. So where I help people after an accident get their cars repaired. I did that for a couple of years before moving into accident benefits. I was an adjuster there for six years, give or take a couple mat leaves in between. Then I became a unit specialist, so I had a team of adjusters, still in accident benefits, did that for a couple of years, and then moved into quality management, So I was in that role for three years, and just this past September, I started as the Senior Claims Learning Coach.

So I have two young daughters. They're in first and fourth grades. Their schedules can be demanding. And I've always felt supported by Co-operators in trying to balance my home and work life. I also never felt like I was being held back because I was taking time off of work. The first time I applied for a leadership role, I was heavily pregnant, and I walked into my, the hiring manager's office and I told her I was interested in applying and whether it would be worth it or not. And she explained to me absolutely it is, that if I'm successful, they would just backfill until I return from a leave. She encouraged me to do so. It was knowing that I had that support and that I could have those conversations openly in the office too, without fear of feeling like I didn't have the experience as a result of taking time off.

If you're thinking about working for Co-operators I'd highly recommend it. You're going to find a welcoming environment, friendly colleagues, supportive training. There's so much to do in insurance besides just selling policies or handling claims, you know, there's a whole business that supports, those functions. it's a great place to grow your career.

Co-operators. Investing in your future. Together.